

OUR TERMS & CONDITIONS

VERSION 20/8/17

Booking conditions

- You can book online from 1 day in advance.
- Minimum stay: 1 night.
- The rental fee, plus any extra charges, must be paid in full when you book your stay online.

Cancelling

When you stay less than 7 nights

We have a 72-hour cancellation policy, which means you can cancel without penalty until 16:00 hrs three days before your arrival. If the booking is cancelled after this time, you are subject to a penalty charge equivalent to the first two nights of your stay.

When you stay less than a 30 nights

We have a 1 week cancellation policy, which means you can cancel without penalty until 16:00 hrs 7 days before your arrival. If the booking is cancelled after this time, you are subject to a penalty charge equivalent to 1 week of your stay.

When you stay more than 30 nights

We have a 2 weeks cancellation policy, which means you can cancel without penalty until 16:00 hrs 14 days before your arrival. If the booking is cancelled after this time, you are subject to a penalty charge equivalent to 2 weeks of your stay.

Check-in / check-out

Check-in after 4.00 PM on the arrival date.

Check-out before 10.00 AM on the departure date.

After that time, AP8 may charge 50% of the full accommodation rate in addition to damages so incurred for the additional use of the apartment until 6.00 PM (after 6.00 PM 100%).

Justifiable rescission of the contract

AP8 is entitled to effect an extraordinary rescission of the contract for a materially justifiable cause, for example in case of force majeure or other circumstances for which AP8 is not responsible, which would make it impossible to fulfill the contract. This also applies if apartments are booked with misleading or false information regarding major facts, e.g. regarding the identity of the customer or the purpose, or if AP8 has reasonable cause to assume that the use of the enterprises services might endanger smooth business operations, the security or the public reputation, without this being attributable to the enterprise's sphere of control or organization.

The customer cannot derive any claim for compensation from justified rescission by AP8.

AP8 is not responsible for the properties that the client brings into the building and the apartment (theft, loss, destruction or or any other damage).

The agreement shall be governed by and interpreted in all respects in conformity with national legislation of the federal monarchy Belgium.